Leap

Technology that works, so people can

IT that empowers your people, protects what matters, and supports business growth.

Managed IT Support Services • IT Security & Risk Assessment • Microsoft 365 Cloud • Strategic IT Consulting

Technology is supposed to make work easier

But for many growing businesses, the opposite is often true.

Most of the time, you're paying for tools no one really uses, juggling risks you're not equipped to assess, and making decisions with advice that's either too vague or too technical to act on. Plus, everyone says AI can help - but who has time to figure it out?

IT's too important to ignore, but too complex to run without the right support. And when it's not set up properly, it starts working against you. Slow systems and clunky workflows pull people away from important work. Small issues become constant distractions. Before long, teams are spending more time managing tech than using it.

It's a frustrating, distracting place to be - and it's not where your time should be going.

That's where Leap comes in

We remove the friction, so your people can get on with what they're meant to do. We embed systems that work, give advice that makes sense, and wrap it all in the right protection - so IT can start doing its job, and you can get back to yours.

We embed systems that work.

So, who are we?

Leap is an IT services partner for growing businesses that need clarity, stability, and progress, not just tech support.

We make systems work, simplify decisions, and help your team move faster without increasing risk.

We're down-to-earth in how we work, and strategic in what we recommend. Our team doesn't talk in circles or sell what you don't need. We listen, we advise, and we take responsibility for keeping your systems clean, protected, and performing.

Some partners focus on tech. We focus on what tech enables: better work, smarter decisions, and less wasted time. That's what we're here for.

We're down-to-earth in how we work, and strategic in what we recommend.

Our mission

Deliver IT that empowers people, safeguards operations, and supports business growth.

Our vision

A world where technology works quietly in the background - so people can lead, solve, and grow.

Our services

Off-the-shelf systems don't work for growing businesses. Every team operates differently, with its own goals, workflows, and challenges.

That's why we design tailored IT solutions around how your people work, to help your team stay secure, work smarter and perform at their best.

Managed IT Support Services
24/7 managed IT support

Our managed IT services give your team proactive and steady support. We monitor and maintain your systems in the background, prevent issues before they cause disruption, and give your team direct access to technicians who resolve problems fast. From user setups to day-to-day updates and troubleshooting, we keep your environment stable, so your people can stay focused.

IT Security & Risk Assessment
Cybersecurity risk management

Cybercrime is now one of Australia's biggest business risks, and small businesses are often the first target. We help strengthen your defences with security audits, strategic advice, and protection plans aligned to national standards. We identify threats like email fraud, system misconfigurations, unreliable backups, and unsecured networks, and help secure them before they can be exploited.

Microsoft 365 Cloud
Cloud migration, support & optimisation

We help you make the most of Microsoft 365 and Azure, with structured planning, secure migrations, and ongoing support once you're up and running. Whether you're going all-in on cloud or managing a hybrid setup, we map your current systems, right-size your environment, and align it to how your teams work. You get stronger performance, tighter security, and a clearer path to future tech like AI and automation without adding complexity.

Strategic IT Consulting
IT audits, roadmaps & technology planning

We help you make clear, confident decisions about where technology fits in your business. Our consultants review your systems, uncover gaps, and develop a roadmap that connects IT decisions to business goals. Whether you're looking to modernise your infrastructure, strengthen governance, or prepare for AI and automation, we help you make confident, commercially grounded choices that keep your business moving forward.

The Leap approach

At Leap, we design IT around how your people work, not around how systems are “meant” to be run. That’s why we focus on removing friction, improving visibility and guiding smarter decisions - not just fixing issues. We help teams stay protected without slowing down, and build every system to align with your business goals, delivered with the clarity and consistency you can count on.

Strategy comes first with us

Each of our services begins by understanding how your business runs, where work slows down, and what your teams need to operate at their best. That’s how we embed systems that clear the way - by simplifying tools, streamlining workflows, and giving you clear direction on what can effectively support your business.

Support that respects your time

When something goes wrong with your IT, you can’t afford to wait. When you need help, you’ll be able to directly reach our technicians who can fix the issue fast, without getting stuck on hold.

Security, without the scare tactics

We don’t try to scare you into buying more platforms or locking down everything according to standardised rules. We show you where the real risks are, explain what matters, and create a plan that fits your business.

We don’t disappear after onboarding

Some MSPs fade after the first few months. We don’t. We stay involved, keep systems steady, and keep looking for ways to improve them. Our clients trust us because we consistently show up and make sure your IT evolves as your business does.

We help strengthen your defences with security audits, strategic advice, and protection plans aligned to national standards.

Leap

20+ years of helping businesses stay focused

Since our founding in 2004, we've helped Perth businesses make smarter, more confident technology decisions. Our focus is always the same: support the way people work, reduce the noise, and make IT a reliable engine for progress.

Case study

InterGrain

What wasn't working

As a national plant breeding organisation, InterGrain depends on massive volumes of trial data collected across 50+ sites. But as the business expanded, their IT infrastructure couldn't keep up. Systems weren't scaling with the pace of growth, and gaps in strategy and security were starting to show.

What we did

We began with a structured IT audit to understand where the business stood. From there, we worked with InterGrain to map their priorities, starting with security, then moving into cloud projects and core infrastructure improvements. Our focus was on making their systems more efficient, secure, and able to support the scale and complexity of a data-driven operation.

What changed

Today, InterGrain runs with a stable, scalable IT environment that supports their national operations - from managing drone data to genomics platforms. Performance is up, risks are down, and their systems are finally built to match the pace of the business.

See more client stories

Leap

Expertise you can rely on

When you're trusting someone to manage your systems, protect your data, and support your team, you need to know they know what they're doing.

We have partnerships and certifications with some of the world's most trusted technology providers, so you can be confident in the advice you're getting and the support behind it.

Partnerships & Industry Accreditations

- Microsoft Solutions Partner
- Cisco Partner
- Telstra Cloud Accredited Partner
- HP Business Partner
- Dell Technologies Authorised Partner
- Datto Enterprise Global Partner

Your next step toward better IT
If you're ready to take your organisation's IT to the next level, here's how we could start to help you get there:

IT Risk & Productivity Scorecard
Get a clear snapshot of your systems, security, and workflows, along with priority recommendations to improve performance and reduce risk.

Copilot Workshop
See how AI can streamline tasks for different roles in your business, with practical examples and guidance on secure, responsible use.

Governance Framework Consultation
Review your policies, compliance requirements, and technology setup to create a framework that protects your business without slowing your teams.

Microsoft Solutions Partner
Modern Work

Cisco Partner
Small Medium Business Specialized Select Partner

Telstra Accredited Partner Cloud

HP Business Partner
Small Medium Business Specialized Select Partner

Dell Technologies Authorized Partner

datto Enterprise Global Partner Program

Let's make IT work better for your team

Got any questions? Ready to get started? Get in touch with our team today, and we'll guide you through the next steps.

Tom Pragnell
0414 136 842
tpragnell@leapconsulting.com.au

Leap

1300 532 748
sales@leapconsulting.com.au